

## News from around the Center

March has been yet another month for the event books, and Emerald City Comicon (ECCC) on March 6-9 was a weekend to remember! From incredible cosplays to engaging fan experiences, there was something for everyone to enjoy. The convention center was alive with energy as both the Arch and Summit buildings housed bustling fans who came together to celebrate their favorite fandoms. This event wouldn't have been possible without the teamwork, and effort of our SCC staff and Service Partners. Your commitment to the attendee experience brought every detail to life, making this a truly unforgettable event.

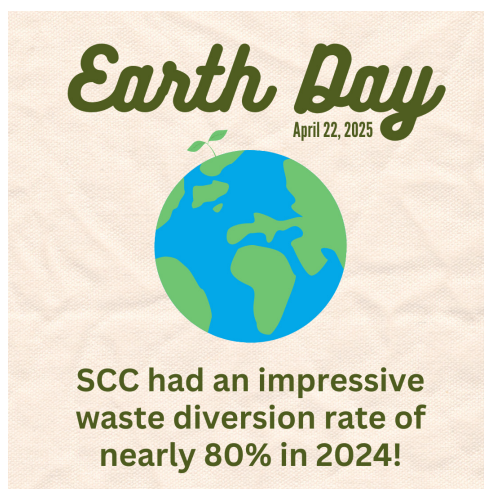
We also want to recognize the 30+ participants, including SCC staff and Service Partners, who participated in the SCC Superhero activity. Your enthusiasm and creativity made this a success! All participant submissions will be proudly displayed in 5 Ops, and those who provided their name will receive a movie ticket—perhaps to see their favorite superhero on the big screen! We look forward to offering more engaging team member activities tied to events. Stay tuned for future opportunities to connect and have fun.

As we continue to grow, we are actively hiring and encourage you to take advantage of our Employee Referral Program. If you know someone who would be a great addition to our team, submitting a referral form to Human Resources could lead to a \$200 cash benefit upon successful hire and completion of probation. Additional details and program procedures can be found in the 60-04.15 Employee Referral Policy. Don't miss this opportunity to help expand our team while earning a bit of extra cash!

Looking ahead, we want to continue to create a culture of feedback and improvement! We are launching an Employee Engagement Survey on March 31st, providing an opportunity for SCC team members to share their experiences and insights. Your feedback is essential in shaping the future of our workplace, creating a supportive and rewarding environment for all. Once the survey is complete, stay tuned for results and upcoming action planning with your teams. Your voice matters, and we appreciate everything you do to help strengthen our culture and community.

As we move forward, remember to take time for yourself, support those around you, and celebrate the connections that make a difference in our work and beyond.

MacKenzie Gaspar  
Assistant Director of  
Human Resources



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# Celebrating Employees

## Featured Employee | Jacob Contreras, Security Officer



At this point in his career, Jacob Contreras is an experienced security officer, with 10 years in the role. He's had some pretty tough jobs that have honed his de-escalation skills. He really developed the skill to handle people during his years working with the TSA at the airport. A "command presence" is, in his opinion, the most important quality an officer should have. It's essential for dealing with some of "the regulars" who attempt to wander around the Center every day.

Jacob has been working at SCC since February 2024, and he joyfully says this is the best security job he has ever worked. The secret to the team, he says, is their commitment to one another. They're a close, cohesive group. They understand they must have each other's backs and do their best to ensure everyone has a good day.

It's a big job – covering two large buildings 24/7 and making sure daily operations are always a success. They dedicate themselves to maintaining our campus and safety during both event days and on dark days, making sure they are on the scene when incidents arise as well as doing more routine tasks such as unlocking doors. The daily rhythm gets broken up by big events and the people they get to meet along the way.

Outside of work, Jacob likes to play video games. Every once in a while, he also makes his way outdoors to go snowboarding and hiking.

## Half-a-Dozen Questions | Janet Way, Admission Attendant Lead

**Q** Who in your life has influenced you the most? How did they do that?

**A** *My late husband. With patience and love.*

**Q** What's the one word you would choose to describe yourself?

**A** *Persistent.*

**Q** If you could be a particular singer/musician, who would you be?

**A** *Bonnie Raitt.*

**Q** If you could go back in history, who would you like to meet?

**A** *Alice Paul.*

**Q** If you were a character in a movie, who would you be?

**A** *Indiana Jones.*

**Q** In your life, what is life's greatest lesson?

**A** *To keep going.*



 *Thanks!*  
**Monthly Prize Winners**

To: Zach Lau

Quickly removing the access points from the ceiling at Arch Levels 2, 3 & 4, keeping it safe for everyone passing by.

From: **Tony Sheehan** 

To: **Tara DeCoster** 

Thank you for all your hard work and providing great leadership during Flower & Garden Show Move-Out. Job well done!

From: Norm Wong

# Event Calendar

EVENT	VENUE	ATTENDANCE	DATES
110th AACRAO Annual Meeting - American Association of Collegiate Registrars & Admissions Officers	Arch	1,800	3/28-4/2
Amazon DevCon Seattle 2025	Summit	5,000	3/28-4/4
Creativation by NAMTA 2025 - The International Art Materials Association	Summit	1,500	4/3-4/9
Jurassic Quest 2025	Arch	4,000	4/3-4/7
Spring Endocrine Days 2025	Arch	140	4/3-4/4
Emerald City Feis 2025	Arch	800	4/4-4/6
MRS 2025 Spring Meeting - Materials Research Society	Summit	4,000	4/5-4/11
The Hope Festival	Arch	1,500	4/5
Sakura-Con General Meeting	Arch	50	4/6
NSNA 73rd Annual Convention - National Student Nurses' Association	Arch	2,000	4/7-4/12
Sakura-Con '25	Arch & Summit	24,000	4/14-4/21
AHMA of WA Convention - Affordable Housing Management Association of Washington	Arch	300	4/14-4/16
Amazon 2025 Technical Field Communities Summit Week	Summit	2,000	4/21-4/22
Life Science Innovation Northwest	Arch	600	4/22-4/24
Housing Development Consortium Annual Luncheon	Summit	1,200	4/22-4/23
JEA/NSPA 2025 National High School Journalism Convention	Arch	3,000	4/23-4/26
Fred Hutchinson Cancer Center TST Faculty Retreat	Summit	200	4/23
58th Annual Pacific Coast Labor & Employment Law Conference	Arch	300	4/23-4/25
AFP ICON - Association of Fundraising Professionals	Summit	4,000	4/24-4/29
Velocity Dance Convention & Competition	Arch	400	4/24-4/27
SAAS in the City Fundraiser - Seattle Academy of Arts and Sciences	Summit	800	4/24-4/26
INSAR 2025 Annual Meeting - International Society for Autism Research	Arch	2,000	4/28-5/3
AATS 105th Annual Meeting 2025 - American Association for Thoracic Surgery	Summit	4,000	4/29-5/5

## Thanks! Monthly Prize Winners

To: **Joshua Dumont** 

Great work in re-uniting a father with his lost child at Summit!

From: Mark Wilkins

To: Almaz Tesfay

Your leadership while your Crew Chief was on medical leave. You stepped in several times to be a crew lead. You reported repairs, led your team and were a great support to the managers Thank you.

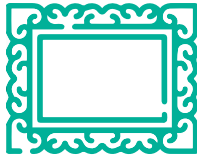
From: **Cassie Hohn** 

To: Alma Elahee

Ms. Alma Elahee, Thank you for all the hard work and time you put in for MCAPS coat check! Thank you for going the extra mile! Having you on the team makes a huge difference. Outstanding!

From: **Liza Ampoan** 

## Art Corner



### Art to look forward to

Though we've hosted events in Summit for two years it is not finished yet. With one of the final uses of the art budget we procured 16 additional works of art, all three-dimensional sculptures that will be presented in display cases. Here is a preview of the fun yet to come.

This Bald Eagle study by the artist Scott Fife is from a recent exhibition of his called Cardboard Kingdom. Fife is known for oversized portraits of humans and animals, whose character, according to the artist "animate our folktales and fill our collective imagination." Created in his Vashon Island studio, this bald eagle study was fabricated from cardboard pieces, cut and pieced together with drywall screws, glue, and pencil markings. The bird's appearance is based on careful studies of nature and photographs.

The artist's material use is surprising and his ability to manipulate the medium, which could have just been a cardboard box, into a life-like work is truly a marvel.

Happy Spring!



Scan this QR code to view a library of art at Seattle Convention Center in Arch and Summit. <https://hub.catalogit.app/11425/folder/eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8>



## Thanks! Monthly Prize Winners

To: **Marcus Richardson** 

Thank you for helping move furniture to the new Dispatch office. I really appreciate it.

From: Elena Adilia

To: **Chad Alabe** 

Thanks for your help coordinating with the Summit Loading Dock crew during the ECC move-in. It made a great difference!

From: Mark Wilkins



# Client Compliments



*I just wanted to take a minute to let you know how helpful Audrey has been in the pre planning and implementation of SGO25. She is an asset to Edlen, and I cannot praise her enough for all her help.*

*Thank You,*

Phil Carolan, National Sales Manager  
arata expositions, inc.



*Hi Sun!!*

*Finally coming up for some air, and just wanted to send you a huge thank you!! From all the preplanning conversations and organization, site visits, to you and your whole team being so incredible onsite - we couldn't have asked for a better event manager, truly the most favorite one I've ever worked with and we couldn't be more grateful! We had so much fun bringing Fusion to Seattle, and I personally loved showing off our beautiful city!! I hope our paths cross again soon, and thank you again!!*

Taylor Knott, Senior Event Marketing Manager  
SAP Concur



*Chef Andrew,*

*Thank you for the care and thought that went into the special meals desserts this week for SAP Concur. Many positive comments from guests. Appreciate everything.*

Melissa & Jenkins St Team



*I think Sun is the best event manager I have ever worked with. She is so responsive, always gets back to me the same day and is so helpful.*

Taylor Knott, SAP Concur

## Operational Excellence Award

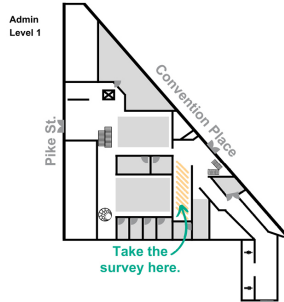


Representing SCC, Earl Taylor, Director of Operations, accepted the Puget Sound Business Journal's Operational Excellence Award on Tuesday, March 25. The event was held, very conveniently, in the Signature Room at Summit. This is one more feather in the Center's cap for sustainability! You can see the ever-growing list of the more recent awards SCC has won [on our website](#).

# Survey Info

## The Employee Engagement Survey is coming!

This is an opportunity to share thoughts on workplace culture, leadership, and job satisfaction.



### Who Can Take the Survey:

- All SCC team members

### Why Participate?

- It takes just 15-20 minutes to complete.
- You will be provided time to take the survey while on the clock.
- Your responses are confidential. Honest feedback helps us identify areas for improvement and implement changes.
- We can use survey results to make informed decisions that align with employee needs.

### When:

- **March 31 - April 20**

### How:

- Use the kiosks in the training room, or
- Online, if you have an SCC email address

For any questions, please see your supervisor.



## Your Voice Matters.



## Thanks!

### Monthly Prize Winners

To: **Margaret Carter** 🏆

Thank you for all the hard work you put in MCAPS coat check. You're such a delight to work with! You brought in fun and sunshine. "Grace under Pressure" – BEAUTIFUL! You're an Ace on my list, Girl!

From: Liza Ampoan

To: Mercedes Perez

Mercedes is absolutely amazing! She does a lot behind the scenes that people don't see with scheduling and solving difficult situations. She is so patient, kind and efficient. Working with her for ComicCon & SGO, I've seen how hard she works and we appreciate her!

From: **Taryn Okihara** 🏆

To: **Anthony Robinson** 🏆

Always keeping an eye on our waste management. Sometimes being tasked with leading the team to do removal of items in the wrong waste bins. Finding ways to keep our waste management moving out correctly and efficiently.

From: Cassie Hohn