

Convention Connection

Safety • Courtesy • Show • Efficiency • Evaluation

NOVEMBER 2024

News from around the Center

Thank you for the great work with our busy October schedule ensuring our clients, their events, and our greater team were safe, comfortable, and successful. It was a truly monumental month of business activity, a significant and heavy lift from every work group, and I hope you all know how important a role you each play in making this team and these facilities succeed. Well done.

As we turn the corner from a busy fall into winter, we are also close to turning another corner with the Summit building. By the end of the year, we should be completing most close-out processes and hand-offs from the construction and project teams. Warranty concerns are wrapping up, art installations are almost completed, final inspections are on the horizon, and our final equipment purchases are in the works. We have been working for years to bring the Summit project into reality and developing operations and programs for our team and building to thrive, and we have learned so much in our first experiences. I look forward to our team guiding the evolution of Summit in its next phase, and the development of our operations in both buildings to ensure we continue to be the preferred choice for our clients and a significant contributor to our community.

We supported our community for many years by hosting layover operations on Metro Transit at Convention Place at Arch. That expectation is now behind us as of mid-September, and this area has now returned to the traditional role of supporting logistics needs for SCC and our neighbors. The Metro team was very grateful to SCC for the exemplary service. They specifically noted we provided a favorite Comfort Station for the drivers and created a safe and welcoming experience for their team.

We will begin working with another team soon – Diamond Parking has engaged with SCC to utilize the property east of Summit, across the street on Boren Avenue. In mid-November, the Diamond team will take down the fencing, clean up the property, and prepare to deploy parking operations. We hope they will be able to start parking operations later this year.

I hope you all enjoy a well-deserved rest after October and a wonderful Thanksgiving holiday later this month.

Jon Houg Vice President of Operations





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Celebrating Employees

Featured Employee | Chad Alabe, Security Officer



Chad Alabe succinctly describes the attributes of a Security Officer at SCC: They must be able to multi-task, make the right decision, and de-escalate at any moment. It takes years of experience, and Chad has put in his time. He started working security at events 15 years ago at concerts, sports arenas, casinos, clubs, and more. He soon found himself working for the National Football League. He said he signed more non-disclosure agreements than he can remember in his time there! As the years passed, he became a certified armed guard, worked in private security, and was a bodyguard. In his last job, he was the Director of Security for Uncle Ike's five cannabis dispensary locations, and ran their security operation for nearly nine years.

Chad likes working at the Center and engaging with a diverse group of coworkers, and says the team enjoys the camaraderie and communication they have with each other.

Each Security Officer has their own strengths, and together they make a great team. They ensure the safety and security of people, assets, and property of the Seattle Convention Center, and provide protection, respond to non-emergency and emergency calls, monitor the campus, and generally assist SCC guests, staff, and the neighboring community.

Off the job, Chad finds spending time with his family and the people he loves is all the fun he needs. He has reached out to the staff with a personal message:

"I wanted to share that I lost my daughter recently and I didn't know if I was ever going to come back to work. The amount of encouragement and love I received made me come back. I never really got to formally thank everyone that was involved in my situation, but I want to express my deepest THANK YOU to everyone for the kind words, support and love you have given me and my family. Being surrounded by great co-workers gives me comfort and healing. You know how much I appreciate you all!"

Half-a-Dozen Questions | Rudy Bachiller, Painter

- What's the most exciting, or most memorable, place you've ever visited?
- Sandy Beach on Oahu Island in Hawaii where you can body surf or go surfing.
- Q What song do you listen to most?
- A This is Life by Kolohe Kai.
- What's the one word you would choose to describe yourself?
- A Bubbly.
- What's your favorite food?
- Hamburger steak with onions, brown gravy, 2 scoops of rice, and macaroni salad.

- If you go back in history, who would you like to meet?
- A Braddah IZ That's his stage name. His real name is Israel Kamakawiwo'ole.
- If you were a character in a movie, who would you be?
- A Steve McGarrett in Hawaii 5-0.



Event Calendar

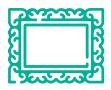
EVENT	VENUE	ATTENDANCE	DATES
NAPABA 2024 Awards Gala — National Asian Pacific American Bar Association	Summit	1,800	11/9-11/10
GSA 2024 Annual Scientific Meeting — The Gerontological Society of America	Arch	4,000	11/11-11/17
2024 PRIM&R Annual Conference — Public Responsibility in Medicine & Research	Summit	3,000	11/14-11/20
Mountains to Sound Greenway Annual Dinner	Summit	550	11/14
NAGC 2024 Annual Convention — National Association for Gifted Children	Arch	2,200	11/18-11/25
H2 Event	Arch	300	11/19-11/21
Urban League of Metropolitan Seattle — 23rd Annual Breakfast	Summit	2,500	11/21-11/22
Child's Play Annual Charity Auction	Arch	275	11/21-11/22
ASHA 2024 — American Speech-Language-Hearing Association	Arch & Summit	13,500	11/30-12/8
MKA Holiday Party — Magnusson Klemencic Associates Inc.	Summit	250	12/7



All Staff | Dec. 10

- Hear from Jen LeMaster, SCC President and CEO.
- Participate in emergency response plan training and activities.
- Breakfast (optional) served 7:15-8am in Ballroom 6A.

Art Corner





On October 18th, SCC participated in Refract: The Seattle Glass Experience for the first time. Refract is an annual Seattle festival in its sixth year showcasing creative glasswork by artists in the Pacific Northwest. Over the event weekend, exhibits were held in museums, artist talks were held in galleries, open studios were showcased, and glass-making techniques were demonstrated. There are more than 100 glass art studios in the greater Seattle region.

SCC's Art Program hosted a lunchtime talk featuring its own Art Foundation Vice President Margery Aronson, who has volunteered with the foundation since 2013, and internationally recognized Seattle glass artist Cappy Thompson, whose work can be found on Arch Level 2. She is known as a storyteller who works in glass.

The event included exploring SCC's collection of contemporary glass sculptures made by international artists associated with Pilchuck Glass School. The collection was curated by Margery Aronson in 1989. The founding of the Pilchuck Glass School in 1971 by Dale Chihuly established the Pacific Northwest as an important center for glass art.



Cappy Thompson presenting glass illustrations to an audience participating in the Refract glass experience,



The Lion and the Well by Cappy Thompson, displayed on Level 2 of Arch.

Scan this QR code to view a library of art at Seattle Convention Center in Arch and Summit. <u>https://hub.catalogit.app/11425/folder/ eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8</u>



Client Compliments



Hey Team!

On behalf of our team, we would like to say thank you to all of you! Please also let Chef Jose and Chef Maya and the entire culinary staff know our sincere appreciation also. We all recognize the hard work and effort that is put into a show like Engage – and that it comes amongst a long run of other high volume shows you are working on as well. It's never easy in a high-volume busy center like yours. It's one show to the next and it takes a lot out of you – but you all keep level heads and keep moving forward in a positive way.

Hope you can get at least a day of rest before the next one!

Always grateful to work with you all!

Cheers!

Patricia, Engage



This is a wonderful [art] tour ... The Art Committee organized this tour with Mara recently and it was fabulous. We are lucky that she is free and available to give it once again.

Ellen Leggett, Horizon House



THANK YOU all so very much for all that you do and the commitment to creating a successful event from pre-event planning to the onsite delivery. We definitely had some surprises along the way (Jeremy leaving, etc.) so I think we all deserve a pat on the back!

Su Stearns, DES Altura Group on behalf of smartsheet ENGAGE



On behalf of our entire team we wish to thank you for your support at Engage 2024 in Seattle. Your quick responses and ever present support is much appreciated.

It is always a pleasure working with you and the entire Seattle team.

With gratitude,

Patricia, Smartsheet ENGAGE



Monthly Prize Winners

To: Marcus Richardson Y

Thank you for your excellent leadership and teamwork during busy October.

From: Bek Hassanov

To: Cindy Alvarez Y

Thank you for bringing to our attention a car parked for an extended time. It gave us cause for removal and we were able to free up a spot for our paying customers. Your acute awareness and assistance is recognized. Great job!

From: Joy MacGregor

To: Frederick Quinto ᆛ

Outstanding job keeping Summit building clean and presentable for our guests during busy October month. Thank you!

From: Bek Hassanov

Chair stacking teams

With two fully functioning event buildings, SCC teams have participated in a number of chair strikes in 2024. Teams responded to chair strike calls for eight events so far this year and stacked 30,025 chair together total.



The CELA chair stacking team.



The INFORMS chair stacking team.



Monthly Prize Winners

To: Mulu Berhane 🍸

Outstanding job during busy October. Your attention to detail, leadership and teamwork were super important for our success.

From: Bek Hassanov

To: Lucas Smith

Making sure a very last-minute request for 27 keys be cut for a next-day event. Lucas dropped what was already on his daily to-do list and got these keys prepared 1st thing in the morning. Much appreciated.

From: Rodney Graviett Y



Thank you for excellent leadership and keeping Arch building clean during busy October events.

From: Bek Hassanov

To: Erwin Vidallon 🍸

Thank you for the Teams default settings tip. Very helpful.

From: Jules Miller

Safety Reminders for Driving in Inclement Weather

As the weather gets colder and wetter, keep safe driving habits in mind.

Regular Vehicle Maintenance

Keeping up with vehicle maintenance is crucial for road safety in bad weather. Ensure tire pressure and treads are good, the spare tire is usable, and windshield wipers work well. Check vehicle fluids, mirrors, fuel level, and battery durability regularly.

Weather-Specific Tires Improve Road Safety

Consider investing in snow or specialized tires based on expected seasonal weather. Specialized tires are built to keep traction for steering, acceleration, and braking during various weather conditions.

Keep a Safe Distance from Other Vehicles

SAFE DISTANCE RULE



The rule of thumb (for 55 mph) is to maintain at least a three-second following distance, giving you time to react and avoid potentially dangerous situations. You can calculate this by using a fixed object, such as a pole or an overpass to determine how far in front of you the car is. When you're driving in poor weather, it's better to give yourself more space so you don't wind up slamming on the brakes on a slick road.

Route Planning

Properly plan routes to avoid roads or areas known to become more hazardous or congested during bad weather, such as bridges and overpasses. Stay informed of road closures.

Avoid Driving if You Feel Unsafe

Plan ahead by checking public transportation and other options if you feel it is unsafe to drive. Follow any inclement weather guidelines from SCC and contact your supervisor if you have questions.



Monthly Prize Winners

To: Nikita Pines 🏆

Thank you for excellent leadership and keeping Arch building clean during busy October events.

From: Bek Hassanov

To: Greg Reveles Y

Taking time out of your weekend to come into the office to assist with getting our digital signs up and running in time for the smartsheet event.

From: Tony Sheehan Y



Thank you for helping Jen and me with all the IS help. We really appreciate your willingness and quick action!

From: Katie Castle