

## News from around the Center

Happy New Year to all.

Facilities finished up another year of successfully maintaining building equipment and systems. With an approximate 35-year difference in age between Arch and Summit, there are always new challenges and a lot to learn about new equipment, testing, testing policies, and maintenance procedures. The entire facilities department assembled shops at Summit which are set up to take care of calls for repairs and general maintenance without moving equipment back and forth.

In late 2024 we completed a project involving air supply to parts of level 6 at Arch. This project involved removing a failed supply fan about the size of a Volkswagen Bug. The fan was located above hall 4F, so the team had to remove sections of walls and ceilings above 6E so chain hoists could be hung in the mechanical room to lower the old fan. The larger fan was replaced with two smaller ones to minimize future size issues. It was a bit easier hoisting up the new fans, and extra ducting and drives were also installed to run the fans simultaneously. The Facilities Department and an HVAC contractor performed all this work between and around events without disrupting guests.

For 2025 we look forward to two LED conversion projects. First is the Convention Place tunnel LED conversion, where all the lights in the tunnel will be converted to LED to save electricity and limit how often the lamps over the street need to be changed, which requires special road closure permits. The second project is the Level 6 Ballroom/ Meeting Room LED conversions. This is a larger project in which the old high-wattage halogen lights will be changed to low-wattage LED lamps in all 700 light fixtures. These new lamps will have the same brightness to save energy and operate at a cooler temperature – anyone who has worked in the meeting rooms on Level 6 knows how hot those rooms can get if lights are on without AC.

In addition, Frank Pascual, formerly an SCC Electrician, became the new Assistant Director of Facilities as of November. I'd like to thank the Facilities Department as well as the other departments that help us complete our projects in a timely fashion.

David Cononetz  
Director of Facilities



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# Celebrating Employees

## Featured Employee | Min Ratzel, Set-Up Crew Chief



Min Ratzel's journey toward the convention center began a long time ago when he served in the South Korean military. He learned the importance of discipline, teamwork, and staying calm under pressure. He further developed these skills working in the event industry, learning from successes and challenges. In 2018, he had the opportunity to work as an audiovisual manager in creative technology for the Winter Olympics in PyeongChang. Being part of a major global event was a fantastic and unforgettable experience that gave him a deep understanding of large-scale event logistics and the importance of collaboration. Over time, his strengths expanded to include team management, problem-solving, and effective communication. His attention to detail and ability to adapt in high-stakes situations are key factors that have made him an effective Set-Up Crew Chief.

Starting last March, he began managing the logistics and execution of event set-ups. He coordinates with the team, ensures timelines are met, maintains safety and quality standards, and addresses last-minute adjustments to meet client needs. He also acts as a bridge between Operations and other departments to ensure smooth communication and efficient event preparation.

Min gives high praise to his set-up crew. Their strength, he says, lies in collaboration and mutual respect. He feels fortunate to have their unwavering support and says their dedication to their work here at SCC makes all the difference. Their hard work, attention to detail, and willingness to step up sets SCC apart. He loves collaborating with his team to bring events to life and seeing the finished product when everything comes together perfectly. The team's dedication inspires him to stay positive, focused, and solution-oriented when they're under pressure and keeps him engaged and challenged.

Away from work, he's all about recharging and maintaining a healthy work-life balance. He enjoys spending time with his dog, exploring the outdoors, and trying new restaurants with his girlfriend.

## Half-a-Dozen Questions | Deb Hermansen, Regional Sales Manager

**Q** What's your favorite vehicle?

**A** *A bicycle.*

**Q** If you could live anywhere in the world, where would it be and why?

**A** *A little grass shack with air conditioning in Hawaii because there is no place like the seashore.*

**Q** If you could go back in history, who would you like to meet?

**A** *Eleanor Roosevelt. She was an extraordinary woman and First Lady who significantly impacted the world through her dedication to human rights and social justice.*

**Q** If you were a character in a movie, who would you be?

**A** *Hermione Granger (of Harry Potter). She's smart, loyal, driven, and knows what she wants.*

**Q** In your life, what is life's greatest lesson?

**A** *The value of resilience. We all face challenges and setbacks, but what really matters is how we respond to them.*

**Q** What's your favorite food?

**A** *Popcorn.*



# Event Calendar

EVENT	VENUE	ATTENDANCE	DATES
Seattle Wedding Show 2025	Arch	8,000	1/30-2/2
Confluent GKO	Summit	1,700	1/31-2/7
NW Watercolor Society Reception	Arch	75	2/1
Amperity Company Kick-Off FY26	Arch	300	2/3-2/6
Microsoft Tech Connect 2025 (MCAPS)	Summit	5,000	2/4-2/15
Northwest Remodeling Expo 2025	Arch	4,000	2/5-2/10
Seattle Golf Show 2025	Arch	5,300	2/5-2/8
NW Flower & Garden Festival 2025	Arch	60,000	2/13-2/25
NASP 2025 Annual Convention — National Association of School Psychologists	Summit	5,000	2/15-2/21
Sakura-Con General Meeting	Arch	50	2/16
WSBA Construction Law Section Fall Forum — Washington State Bar Association	Summit	40	2/17
Pilchuck Glass School Board Meeting	Arch	30	2/21-2/22
Downtown Seattle Association — State of Downtown 2025	Summit	1,200	2/24-2/25
NCCE 2025 — Northwest Council for Computer Education	Arch	1,500	2/25-2/28
"Partners of Coast" Tradeshow — Coast Hotels	Arch	140	2/25
Seattle Sports Commission — 90th Sports Star of the Year Awards	Summit	1,000	2/26-2/28
Visit Seattle Board Meeting and STIA Advisory Board Meeting	Arch	30	2/26-2/27
ExtraHop Networks Company Webinar	Arch	175	2/27
Sneaker Con Seattle	Arch	12,000	2/28-3/1

## Freeway Park Event: Cozy Corner

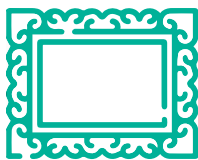
Tuesdays & Thursday in Seneca Plaza, noon -2pm

(Weather dependent)

- Coffee, tea, treats, and a book ale around a fire.
- Local buskers throughout winter months featuring a range of instrumentals and genres.
- Noon – 1pm: Sack lunches from FareStart in the park.



# Art Corner



## NWWS Signature Members Exhibition

The new rotating art installation in Arch Level 2 features an organization familiar to the SCC. The Northwest Watercolor Society (NWWS) last exhibited here in 2019. The art showcases various water media art, including traditional watercolors, acrylic paint, and other water media using experimental techniques.

The NWWS periodically celebrates their members who achieve Signature status, indicating the artist has earned the privilege to use “NWWS” following their signature on their paintings. These artists have: exhibited in at least two NWWS annual international open exhibitions, or two NWWS Waterworks Membership Exhibitions, and one NWWS Annual International Open Exhibition.

The NWWS, founded in 1939 by a group of local artists, has grown from a regional society to an international one, hosting two major exhibitions each year with over 1,000 members. Arch now showcases 85 paintings from 63 artists until the show closes on July 15, 2025.



Rene Eisenbart *Metamorphosis* MixedMedia.

Scan this QR code to view a library of art at Seattle Convention Center in Arch and Summit. <https://hub.catalogit.app/11425/folder/eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8>



# Client Compliments



*ACCT enjoyed their space in SCC Arch and appreciated having the majority of their Leadership Congress on one floor and, for the first time, used digital signage. Having the digital signage was a game changer.*

*Working with Cathy was wonderful and we appreciated how responsive Cathy was. The Admission Attendants were wonderful; they made people feel safe and secure while in SCC.*

Association of Community College Trustees



*OH MY GOODNESS!!!!!! That [cake] is BEAUTIFUL!!*

*Please tell your bakers thank you thank you!!!*

NJ Olson, Legal Practice Assistant  
Foster Garvey PC



*Hello Krista, Jason, and Norm,*

*I just wanted to circle back to say thank you again for allowing the Christian Camp & Conference Association team to use your dock for the loading and unloading of our gear for our recent conference. Your kindness went a long way in helping us solve our last-minute logistics problems. We are so grateful for your assistance.*

Von Sommerville  
CCCA Event Planner



*Seattle Convention Center Team,*

*On behalf of Top Court, I want to thank you for your outstanding support in hosting our first-ever volleyball tournament at the Seattle Convention Center. The event was a fantastic success, and we've received raving reviews from teams and officials alike about the venue and overall experience. We are thrilled to have launched such a memorable event and are already excited to return in May.*

*Thank you again for your incredible work and support!*

*Regards,*

Alyssa Whitney, Director of Operations  
NPJ Volleyball



*Hi Sean,*

*Your team was so so good to work with ... Everyone was so kind, respectful, and thoughtful ... I can't thank you enough for all the accommodations/ discounts/support. GeekGirlCon is still rebuilding after the pandemic, and as a non-profit, volunteer run event, we are so so grateful. We couldn't have done it without you all - please know that your support helped a lot of people in marginalized communities this year.*

*Happy Holidays!*

Alyssa Askew  
Con Operations, GeekGirlCon

# All Staff Information

The All Staff meeting in December 2024 contained a lot of information. You can reference the Emergency Response Plan (ERP) and the slides by scanning the QR code or going to: [material https://o365wscs.sharepoint.com/:s/ConventionConnection/EmvJfTAWxj9Co3xC9g2VH8YB17wo2L3R0LrDmrdSW72RVA?e=E44I7W](https://o365wscs.sharepoint.com/:s/ConventionConnection/EmvJfTAWxj9Co3xC9g2VH8YB17wo2L3R0LrDmrdSW72RVA?e=E44I7W)

<b>RED</b>	Fire
<b>YELLOW</b>	Pre-Evacuation (Go to Muster Point)
<b>GREEN</b>	Evacuation (Go to Assembly Area)
<b>BLUE</b>	Cardiac Arrest / Stop the Bleed
<b>AMBER</b>	Missing or Abducted Child/Minor/At Risk Adult
<b>WHITE</b>	Threat / Assault / Workplace Violence
<b>ORANGE</b>	Active Shooter / Gun Threat
<b>BLACK</b>	Bomb / Suspicious Package
<b>PINK</b>	Lockdown / Shelter in Place
<b>CLEAR</b>	Emergency is resolved "ALL CLEAR"



New emergency color radio codes.

## Smart City



SCC's Smart City team members volunteered at the Ronald McDonald House in December as part of their community outreach program.

## The Soul of Seattle

# THE SOUL OF SEATTLE

CELEBRATE, EMBRACE, AND HIGHLIGHT SEATTLE'S  
BLACK FOOD & BEVERAGE COMMUNITY

**SATURDAY, FEBRUARY 8TH**  
VIP - 5:30 / GENERAL ADMISSION - 6:30  
BLOCK 41 - 115 BELL ST

EXCLUSIVE OFFER FOR VISIT SEATTLE MEMBERS  
10% OFF ALL TICKETS USING THE CODE **VISITSOUL**  
[CLICK HERE FOR TICKETS!](#)

JOIN US IN FUNDRAISING FOR THE BLACK FOOD & BEVERAGE COMMUNITY AND  
ORGANIZATIONS THAT EMPOWER YOUTH OF COLOR IN SEATTLE  
PRESENTED IN PARTNERSHIP WITH NORTHWEST HARVEST

[LEARN MORE AT THESEATTLESOUL.COM](https://theseattlesoul.com)



# Open House

## Administrative Office Open House

**Admin office, Arch**  
**Friday, January 31**  
**2pm-3pm**

**Snacks, games & prizes!**

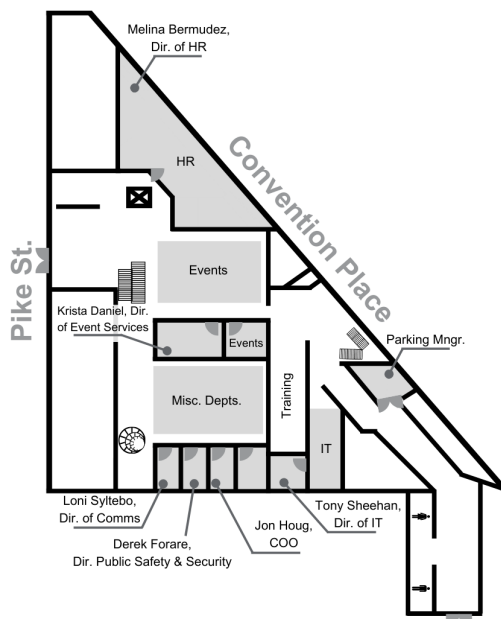
**The admin team has  
reorganized, come see  
teams in their new locations.**

Enter through Level 1 at the Pike St. doors to the Admin Office.

All team members at SCC are welcome to attend. Please wear staff badges. Thank you to Aramark for the food!

## SCC Admin Office Map

Level 1




Level 2



# Safety Committee

## Safety Committee 2024 Wrapped



**Top Reported Injuries**

- Slips, Trips and Falls
- Strains
- Falling Object

**Top Zone Reported Category**

- Back of House/Service Area
- Dock
- Front of House/Event

**Top Zone Reported Issue**

- Egress and Exits (blocked paths to exits/stairways)
- Fire (pull stations/extinguishers)
- Safety (Security Red Phones)


Time spent discussing Safety Committee Improvements:  
**Approximately 338 Minutes**

## Vending Machines Update & Exciting News!

The **Employee Experience Committee (EEC)** has worked hard to bring new vending options to SCC!

**A few important reminders when using the vending machines:**

- **Purchasing multiple items?** Be sure to **remove the first item** before selecting another. Items can stack on top of each other, preventing the door from opening.
- **Need assistance or a refund?** Each machine has a **contact number** for support and a QR code that provides instructions on how to request a refund and submit a service ticket for any issues.

 **Coming soon!** In 5-6 weeks, SCC will receive two “Just Baked” vending machines—one for each loading dock. These machines will serve **hot, freshly cooked items** upon purchase! Stay tuned for more updates.

**A percentage of each purchase goes back to the EEC** to help fund employee experience initiatives. Your support makes a difference, and we’re excited to continue bringing new experiences and improvements your way.