

Convention Connection

Safety • Courtesy • Show • Efficiency • Evaluation

EBRUARY 2025

News from around the Center

SCC's Public Safety and Security Department would like to take a moment to say thank you to everyone at SCC, the "Big Team", for being active participants in keeping the SCC campus safe and secure. With everyone's help, we can address a number of issues we see every day. Since the beginning of 2025, we have removed over 480 people who caused disruptions or didn't use our facility as it's intended to be used – that's an average of 11 people a day!

Year-to-date, our Security staff has responded to four incidents involving aggressive people, four incidents involving fire alarms, and six incidents involving medical assistance.

In Q4 of 2024, we introduced verbal de-escalation and personal safety training to everyone in our department. Management of Aggressive Behavior (MOAB) is widely used in hospitals, where mental health issues can be very prevalent, and focuses on protecting all parties involved, including the subject. Our staff is still hands-off; their goal is to verbally de-escalate a situation and contact the police if needed.

Our focus for 2025 is training our staff, improving camera coverage at Arch, and increasing partnerships with the City of Seattle.

Our department has a lot of new faces, many members of our staff have been with us for less than two years, so we are reviewing training processes to ensure good outcomes as we get these new officers up to speed. For example, training includes responding to fire alarms; it can be very stressful, regardless of our initial training, so we are conducting quarterly drills with our staff to help build confidence and streamline communications during an alarm.

Regarding the Arch cameras, we are looking at our current strategy, and plan to move cameras to maximize coverage and address areas without cameras, or older, poorly performing cameras.

We continue to work with the Seattle Police Department and the City of Seattle to address the tent situation around the campus, which is not an easy task for the city.

I look forward to 2025 and enhancing our building's safety to contribute to the SCC mission of creating extraordinary space to connect, collaborate, and innovate.

Derek Forare
Director of Public Safety & Security





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Celebrating Employees

Featured Employee | Dave Reed, Capital Compliance Accountant



Our hard-working Accounting team members stick to their desks, focused on the numbers that determine many of the decisions made at the convention center. Most people don't know these important, dedicated people, but we rely on their expertise. So, it is with great pleasure that we highlight Dave Reed.

Dave grew up in a small town in Texas, about 70 miles southwest of Houston. He graduated from the University of Houston with a degree in Supply Chain Management. As time passed, he segued into more of an accounting role. In his job here at SCC, he oversees compliance with any revenue contracts between SCC and other entities, focusing on our retail tenants and service providers. He also ensures SCC reporting compliance for our outstanding debt structure following the construction of our Summit building.

Dave's colleagues enjoy his "even keel." He doesn't get ruffled by situations as they arise and instead focuses on finding a way forward. Attention to detail is a hallmark of his personality, and experience has taught him that an accountant can't "wing it." He has to know the what, when, and why of all situations, taking all details into account. His talents are rooted in analytical skills developed during his years working in operations and accounting in the private sector.

In his off hours, Dave devotes himself to his family, including helping his wife with her horseback riding school. His daughters both teach at the school and compete at the national level. His son plays several sports, including lacrosse.

We can't conclude this article without mentioning how thankful the Admin office is for Dave's unfailing willingness to make coffee early every morning.

Half-a-Dozen Questions | William Sierra-Duby, Admission Attendant

- In life, what is life's greatest lesson?
- A Communication is key to any successful relationship. If you don't talk, nothing changes, let alone improves.
- If you go back in history, who would you like to meet?
- A Nicola Tesla, the true father of modernday life propelled by his knowledge and experimentation in electricity.
- What is the best dish you cook?
- A Chocolate Chip Cookies. I love experimenting with new ingredients and inclusions.

- Who in your life has influenced me the most?
- A My mom. She was a single mom raising a kid on welfare in the 80's.
- What do you like about your job?
- A I love the opportunity to chat with new people and learn new things.
- What's your favorite food?
- A Chocolate. Hershey's and M&M's hold special places in my heart.



Event Calendar

EVENT	VENUE	ATTENDANCE	DATES
Sneaker Con Seattle	Arch	12,000	2/28-3/1
Microsoft - The Forum for Partners	Arch	1,200	3/2-3/5
Emerald City Comic Con 2025	Arch & Summit	25,000	3/3-3/10
SGO 2025 Annual Meeting on Women's Cancer - Society of Gynecologic Oncology	Arch	2,500	3/12-3/18
WMFHA EdCon 2025	Summit	1,800	3/12-3/13
SAP Concur - FUSION 2025 - SAP Global Marketing, Inc.	Summit	2,200	3/14-3/21
Elizabeth Gregory Spring Luncheon Fundraiser - Elizabeth Gregory Home	Summit	300	3/14
USMA - West Point Spring AIM - US Military Academy	Arch	150	3/16
Sakura-Con General Meeting	Arch	50	3/16
Washington State Thespian Festival	Arch	2,400	3/19-3/21
Seattle Arts and Lectures 2025 Gala	Summit	400	3/21
College Success Foundation 25th Anniversary Gala	Summit	840	3/22-3/23
AO 2025 Annual Meeting - Academy of Osseointegration	Summit	1,900	3/24-3/30
Northwest Event Show 2025	Arch	3,000	3/24-3/27
Family Law CASA 2025 Together for Tomorrow Luncheon - Family Law CASA of King County	Arch	530	3/24-3/25
PSBJ Environmental and Sustainability Awards - Puget Sound Business Journal	Summit	150	3/25
AACRAO 2025 Annual Convention - American Association of Collegiate Registrars & Admissions Officers	Arch	1,750	3/28-4/2
Key Club DCON 2025	Arch	1,400	3/28-3/29
Amazon DevCon Seattle 2025	Summit	5,000	3/28-4/4
Eid-ul-Fitr Prayer Service - Sheikh Abdul Kadir Idris Mosque	Arch	2,000	3/30



Monthly Prize Winners

To: Jules Miller 🍸



Filing for new state tax credit for 2025.

From: Renee Wasisco

To: Jordan Frost 🍸



Your work with the Hotel Holiday Gift Baskets. The time and creativity you put into making the baskets showed. We received great feedback from our hotel partners because of your work on this project. Thank you.

From: Aaron Davis

To: Joseph Ruf



Saving my life. Guided me with no hesitation.

From: Hillary Zulem Santiesteban-Lafarga







As we prepare for Emerald City Comic Con at the beginning of March, take in the comic-inspired art on Level 3 Summit.

Monyee Chau says this work, A Comic as Lover Letter, was created in honor of a relationship and the beautiful Super Flower Blood Moon. The artwork documents both a moment in their personal relationship and a greater cosmic moment of a lunar eclipse. Chau joins a long history of artists who have captured cosmic events for thousands of years as a way of understanding the world and our place in it.

So, what was the Super Flower Blood Moon? It was a lunar eclipse on May 26, 2021, that occurred when a full moon coincided with a supermoon and a total lunar eclipse. A supermoon is a common name for when the moon appears larger than usual because it is at the closest point to Earth in its orbit. The moon appeared blood red because of a total lunar eclipse, when the Earth was positioned directly between the moon and the sun, called a blood moon. The full moon in May was also known as the "Flower Moon" because of the abundance of flowers associated with spring.

The artwork is a digital illustration designed to look like a woodblock print with a chop signature in the lower right corner. A 'chop' is a small seal or stamp that identifies the artist and can be printed at the bottom of a print.



Scan this QR code to view a library of art at Seattle Convention Center in Arch and Summit. https://hub.catalogit. app/11425/folder/eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8





To: Almaz Tesfay 🖓



Thank you, Almaz, for taking care of the restroom immediately! You're the best.

From: Elena Adilia

To: Paul Field 🕎



Great job installing the women's restroom sign to cover the 4B men's signs for ASHA!

From: Earl Taylor

Client Compliments



Thank you for a very successful Confluent GKO 2025! We couldn't have done it without all your hard work and dedication throughout the program. Thank you!

Confluent, Liz & Emily streamlinevents

Anna, Dani, heather, Jamie, Katy, Megan & The streamlinevents Team



Loni,

Thank you again for the wonderful tour today. Not only was the building unbelievable, but your expertise and humor as a guide really made it fun. We all agreed that this was one of the best events of its kind that we could ever remember.

Jeff Werthan University District Rotary Club



Brent.

I wanted to send a heartfelt THANK YOU to you and your incredible team for making our event absolutely fantastic! The catering and AV teams were beyond wonderful - not only so kind and helpful at every turn, but also dedicated to making sure everything was just right. It was clear they were truly invested in making our event a success. And as for you, your ability to quickly solve any little issue and handle requests with such grace and speed was truly a master class in event management. We all felt taken care of, and it really made a huge difference in how smoothly the event ran.

Thank you again for all you did - seen and unseen – last week. I truly appreciate your hard work and dedication to us all, and I look forward to working together again in the future.

Jennifer **Amperity**



Monthly Prize Winners

To: Roger Kellogg 무



Thank you for your hard work and dedication throughout the year. Your reliability and commitment to excellence have been a cornerstone of our team success. I truly appreciate your efforts in every event and look forward to continuing to work together to achieve great things.

From: Min Ratzel

To: Max Parker 🕎



Spearheading the Holiday Gift Basket creation and delivery -Thank you for managing the procurement, creation and distribution of the Wild Rye baskets. The baskets were beautiful and the hotel partners were impressed!

From: Aaron Davis

To: John McCarthy



Thank you for your help with the public furniture inventory.

From: Kyle Cleveland

To: Abigale Harrison



Thank you for your outstanding contributions throughout the year. Your meticulous attention to detail, dedication, and plans have played a key role in the success of our events. I truly appreciate all your hard work and commitment. I look forward to continuing our collaboration in the coming year.

From: Min Ratzel

To: Michael Dayne



Thank you for your help with the public furniture inventory.

From: Kyle Cleveland

Safety Committee

2024 Safety Concerns Have an Easy Fix

Each month, the SCC's Public Safety & Security Department conducts safety inspections; any hazards are reported, corrected, and tracked to identify ongoing issues. The SCC Safety Committee discovered trends in 2024 that can be resolved as a team.

At both Arch and Summit, the main issues were fire equipment and egress paths being blocked, most commonly due to overloading an area with fixtures & furniture.

- At Arch, this issue typically occurred by elevator car 10, Exhibition Halls 4A/B, South Service corridor, and Level 6 by the kitchen.
- At Summit, this issue was typically found in the west storage area of Exhibit Hall 1, Levels 5 & 6 outside the kitchen, and on Level 2.

Staff need to be on the lookout for fire pull stations and fire extinguishers mounted on the wall and leave clear space to access them. Remember that someone using a wheelchair must be able to access these.

Egress paths, the paths leading from inside the building to the outside, must be accessible for use. Staff should store items in the designated storage areas only, and keep in mind that during an evacuation we may need to move thousands of people from the front-of-house areas to back-of-house emergency exits.

These issues can be easily fixed by spending a few moments moving an item a few feet. If we all look out for these issues, we can be better prepared for emergencies.

Weather Ready!

Facilities and Operations teams were outside during icy February days, keeping Arch and Summit winter-ready for guests and SCC employees as it snowed in Seattle and the surrounding areas.

The team applied de-icer, cleared paths and drains, and deployed caution signs for guest and pedestrian awareness. Great work on campus!



The SCC team readies sidewalks for Convention Center pedestrians.



A snow day outside Summit.