

Letter from the President

What a terrific time of year it is in Seattle! The sun is shining, the Mariners are hanging in there, the Seahawks kick things off shortly, and downtown is busy with event-goers, cruise ship passengers, and more people returning to work in person.

It was nice seeing everyone at the All Staff meeting last month and enjoying lunch on the Garden Terrace. The presentations from the various committees and departments, and the enlightening presentation on gender inclusivity, were all helpful and informative. Thank you to the HR team for the fantastic inclusion activity and meeting coordination, and thanks also to the presenters and those who supported the endeavor, including Aramark and Encore. And thank you all for wonderfully demonstrating the Courtesy service standard to event presenters and each other.

Now through October looks to be very busy in terms of events and booking events, which keeps us all on our toes. I appreciate the hard work and thought you put into doing your jobs well even when under pressure.

The CEO and CFO searches have gone well, and we should have selections made shortly. We'll share more when there is something to announce.

Keep up the great work and enjoy the rest of your summer.



Jeffrey A. Blosser
President & CEO



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Celebrating Employees

Featured Employee | Margaret Carter, Admission Attendant



Enthusiastic, friendly, and engaging Margaret Carter began work as an Admission Attendant two years ago. Ever since, she has been among Seattle's friendliest people as she stands front-of-house and welcomes guests. She loves interacting with everyone and making sure they have the information they need to enjoy their event, the Center, and the city. She greets people from all over the world, welcomes their interactions, and enjoys helping them build their careers at conventions and conferences.

She honed her team-player and communication skills in previous employment, and likes working with the AA staff because they have each other's backs. She's happy to step up when others need help and likes to work together with AA staff members to succeed in challenging situations.

Margaret is active socially, and she loves to go dancing, play pickleball, shop and dine out. She is happily married and has a beautiful family, which includes a beloved daughter.

Half-a-Dozen Questions | Kaisa Faletogo, Set-Up Attendant

Q If you could be a particular singer/ musician, who would you be?

A *I would be nobody but myself.*

Q What's the most exciting, or most memorable, place you've ever visited?

A *The most memorable place I've visited is Dream Center Foundation in California because I realized firsthand how big of an impact we can make when we work together toward a higher purpose.*

Q What's your favorite vehicle?

A *Aston Martin DBS Superleggera.*

Q What's the one word you would choose to describe yourself?

A *Inspired.*

Q If you could go back in history, who would you like to meet?

A *Helen Keller, to better understand her mindset on overcoming and her perspective on growing through difficulty.*

Q What is the best dish you cook?

A *I can best cook up engaging conversation!*



 *Thanks!*
Monthly Prize Winners

To: **Larry Spangler** 

Thanks for flattening out the bent cover for the Arch trash compactor!

From: Earl Taylor

To: **Jules Miller** 

Implementation in Momentus of vendor payment terms.

From: Renee Wasisco

Event Calendar

EVENT	VENUE	ATTENDANCE	DATES
APA 2024 Annual Convention - American Psychological Association	Arch	10,000	8/5-8/11
Flock Fiber Festival	Summit	4,000	8/9-8/11
Visit Seattle August Board Meetings	Arch	30	8/14-8/15
Friends of Costco Guild - Children's Golf Classic Fundraising Event	Summit	2,200	8/16-8/19
North American Taiko Conference, Regional	Arch	500	8/16-8/18
Apra 2025 Prospect Development	Arch	850	8/17-8/23
Solution Tree 2024 PLC Institutes - Professional Learning Communities	Arch	600	8/18-8/21
Bob Ferguson for Governor Luncheon	Summit	450	8/19-8/20
PAX West 2024	Arch & Summit	35,000	8/23-9/5
Conference Direct 2024 Strategic Accounts Summit	Summit	75	9/5
Tabor 100 23rd Captains of Industry Gala	Summit	700	9/6-9/7
Amazon Accelerate 2024	Arch & Summit	3,000	9/10-9/20
People for Pellicciotti - Elect MikeP Luncheon	Summit	400	9/10



Thanks!

Monthly Prize Winners

To: Roger Kellogg

Thank you for your exceptional hard work and dedication, Roger. Your strong values and commitment to excellence continually inspire the team.

From: **Min Ratzel** 

To: **Tegegne Kassa** 

Making sure to address potential issue with service. Taking the time to show me trash cans that had not been cleaned properly. This helps with the training of others and also ensures we have a safe standard and Good Show!

From: Cassandra Hohn

To: Abigale Harrison 

Always being the one with the plan when things go wrong. Your instincts and work ethic are always out of this world.

From: **Ryan Kregenow**

Thanks for coming to the Summer All Staff!

On Thursday, July 18, staff and service partners gathered at Summit for the SCC Summer All Staff. Jeff Blosser, SCC committees, Event Services, and Sales shared updates, we saw a presentation about gender inclusivity, and participated in an inclusion activity before gathering on level 3 and the Garden Terrace for lunch.

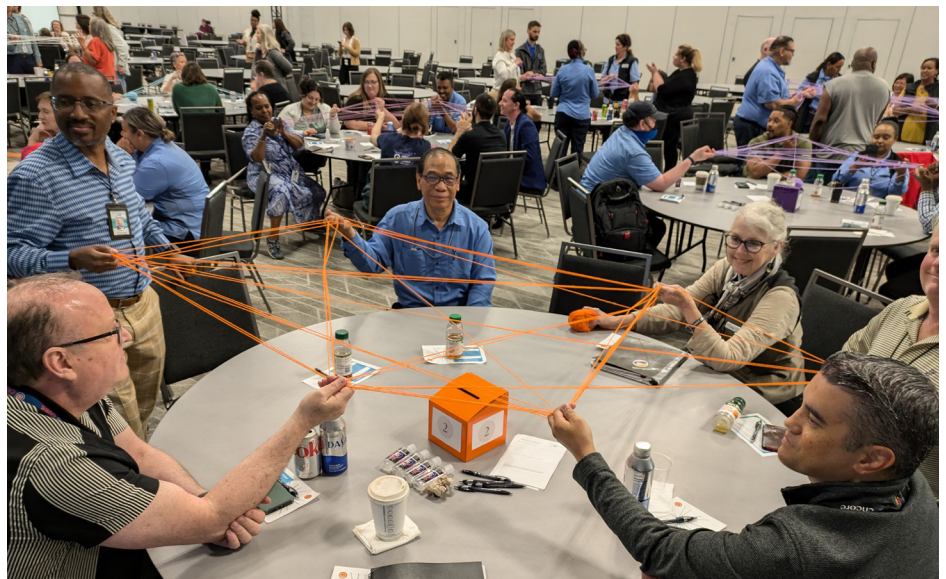


Recap: Inclusivity Training

SCC is on a continuous journey to create an inclusive workplace where everyone feels valued and respected because of their differences. Our collective responsibility as employees is to embrace and demonstrate our commitment to diversity, inclusion, and belonging.

At the Summer All Staff, we learned the ABCs of gender, sexuality, and pronouns from River Teslar's *LGBTQ+ 101: Gender, Pronouns & What* presentation. She discussed the importance of navigating the world empathetically and taught us how understanding these diverse identities creates a safer and more welcoming work environment.

Many of you also had the opportunity to participate in our Web of Connectedness Activity where you courageously acknowledged and shared ways we are connected based on questions asked during the activity. As the ball of yarn was passed from person to person we could see intricate "webs" of connections being built with some team members you had never met before. We are all connected to each other, maybe in ways you did not expect! Building connections is a wonderful way to help our teams feel a sense of belonging and inclusion.



Summer All Staff! (continued)

At the end of the activity, everyone was asked to make one commitment to a behavior or action that encourages an inclusive workplace where everyone feels a sense of belonging. We selected a few anonymous commitment examples for inspiration!

“During events I often times walk through spaces without acknowledging fellow staff. I will make more of an effort to acknowledge, smile and say ‘Hi’ to everyone – and learn their names!”

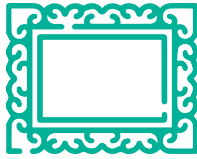
“I will always remain curious and mindful of not just what I say but how my actions can affect my fellow co-workers – we are a team.”

“Do my best to uplift my co-workers with every interaction to make everyone feel seen and heard.”

“Act as an ally even when it may seem uncomfortable due to peer pressure. Also, remember to present my own pronouns as an opening instead of asking for someone else’s.”

Thank you again for your participation and your everyday actions that create an inclusive workplace environment here at SCC.





Let the games begin!

The Paris Olympics are in full swing. As the world comes together to compete in 40 different sports, take a moment to walk by the Jacob Lawrence mural titled *Games* on Arch Level 3.

Games was the first large-scale mural ever completed by Jacob Lawrence. It depicts a dense, rhythmic collage of athletes and cheering spectators in vivid colors and graphic forms that are hallmarks of the artist's paintings and prints. Lawrence is among the best-known 20th-century Black American painters and *Games* is considered one of the most historically significant artworks in the King County Public Art Collection.

Games consists of 10 enamel panels, which were made with the assistance of Dave Berfield, a highly skilled porcelain enamel fabricator who worked side by side with Lawrence to transfer his original drawing to metal. Powdered glass was poured into the outlined space of each individual color, then the panels were fired in a kiln where the heat fused the colored glass to the metal. The artwork was originally created for the Kingdome facility, but when the stadium was demolished in 2000, the mural was deinstalled and loaned to the Seattle Convention Center for public display.

Courtesy of the King County Public Art Collection Honors Program and 4Culture.

Photo credit Joseph Freeman Jr.



Scan this QR code to go to <https://hub.catalogit.app/11425/folder/eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8> to view a library of art at Seattle Convention Center in Arch and Summit.

Client Compliments



Matthew,

Thank you for all of your help and patience with the Summit. I know we haven't always made it easy on you. I appreciate the way you've managed not only all of our crazy requests but our sponsors too. THANK YOU!

April Sharp,
CEMA



Thank you for your gift of 6 pallets of water given on June 7. We are so fortunate and grateful to have friends like you, who give of their resources to help others. I'm truly grateful to know you are standing with us. I can't thank you enough!

Scott Chin, President,
Seattle's Union Gospel Mission



Thank you so much for everything. You were so attentive here onsite and we appreciate your quick responses on everything.

We want to also thank the SCC setup crew for all of their hard work. They all were quick to respond and made for a seamless experience.

The Admission Attendants welcomed us all with a smile and happy to help us, ABA staff and all of our attendees.

Thank you!

Karla Pirner, Director of Event Management,
American Bankers Association

Mozi Nolte, Senior Manager, Meetings,
American Bankers Association



Thanks!

Monthly Prize Winners

To: **Frank Minaglia** 🏆

Your dedication to work is admirable. With 4 staples on your head, you show up on time and get the job done. Your work ethic is second to none. We can all learn a thing or two from you. Always a pleasure to work with. Thank you.

From: Joy MacGregor

To: **Joseph Ruf** 🏆

Thank you for catching the mistake with the ballroom dance floor. You are ALWAYS looking at all the details and your keen eye helps us all be better. Well done.

From: Cassandra Hohn

To: **Yonas Berhe** 🏆

Being the one I trust more than myself to check and triple check our work. Your dedication to doing the job right is incredible.

From: Ryan Kregenow

To: Roger Kellogg

Thank you for your exceptional hard work and dedication, Roger. Your strong values and commitment to excellence continually inspire the team.

From: **Min Ratzel** 🏆

MCAPS Chair Strike




The SCC team met Thursday, August 11 to stack chairs from an MCAP event in Arch 4EF.



The team stacked 5,500 chairs in 19 minutes.

Thanks! Monthly Prize Winners

To: James Norman
Your leadership with our temporary workers. It's a great help to both our operations and your crew leads. Well Done!
Thank you for taking the time and care to show new workers how to safely work. It's very important.
From: **Cassandra Hohn** 

To: **MacKenzie Gaspar** 
Thank you for your work and efforts for All Staff!
From: Linda Willanger