

## President's Letter

The beginning of April brings opening day for Major League Baseball, and this year the Mariners opened at home against the Boston Red Sox. This is the start of what promises to be another very good year for the Seattle Mariners – they can make the playoffs for a second year in a row. We wish them all the best and much success. Go Mariners!

It is Earth Month, and if you follow our social media posts, you will see we are highlighting eco-friendly products and features of the Center. As you know, both Arch and Summit are LEED-certified facilities, Silver and Platinum, respectively. Meeting planners are more frequently inquiring about sustainable processes in a meeting venue's operations and banquet services as they consider where to host their events. SCC checks all the boxes when it comes to eco-centric, minimized environmental footprint features that clients can expect if they use our facilities and services.

We are re-starting client surveys, as we want to ensure we are supplying the right customer services to our clients and attendees. These surveys provide valuable feedback on how we performed during their event. Evaluations are one of our quality service standards, and the survey process will help us understand where we can improve and get better in our delivery method. We started receiving the surveys a couple of weeks ago, and have set up a process for evaluations, client contact, and storage of the surveys for future reference. I am glad we are bringing these surveys back and look forward to hearing from our customers.

We had a great Easter weekend with Sakura-Con in both buildings! It is amazing how SCC has become home to many pop culture events, with several scheduled this year and in 2025. Generating hotel room occupancy over the holiday weekend is awesome, and the many costumes and people on the streets really help activate downtown Seattle. I appreciate all the hard work to keep these events coming back to SCC. Keep up the great work!



Jeffrey A. Blosser  
President & CEO

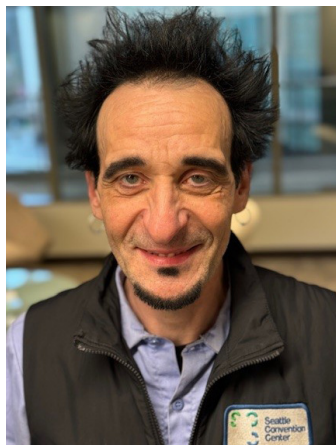


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# Celebrating Employees

## Featured Employee | John Neibauer, Landscaper



John Neibauer states up front that each day he tries to come into work feeling good and with a smile on his face. He knows that the energy he projects has an impact on others and it makes him feel good when he can give someone a lift with his attitude and energy. That attitude has made him popular around the convention center.

He brings with him a strong work ethic, which he credits to his parents and how they raised him. Growing up, he played multiple sports and benefitted from good coaching. He's also a musician and has created, performed, and toured with many bands. These experiences taught him how to work best in a team situation.

As a landscaper, John says he maintains and creates beauty with the trees, plants, and flowers inside and outside of the Center. He works on a team of four and credits a good flow of communication for their success. Everyone is free and welcome to express their ideas. They have different levels of experience, and together they come up with the best answers for how to proceed in different situations. He especially loves working outdoors on a daily basis and enjoys the creativity of his role. The positive feedback from guests and his fellow workers gives him a wonderful feeling and keeps him upbeat.

Many staff members know John because he worked for Aramark. "Before I came to work for the convention center, I had been working in the facility for 18 ½ years for Aramark Food Service. It was a fast-paced, high energy work environment that taught me a lot about working with people from all walks of life. I will always be grateful to Chef Mayra Melka-Baldwin and Chef José Chavez for allowing me to be a part of their team for so many years."

## Half-a-Dozen Questions | Abigail Harrison, Set-Up Attendant

**Q** What's the most exciting, or most memorable, place you've ever visited?

**A** *Kearsarge Pass.*

**Q** If you could be a particular singer/musician, who would you be?

**A** *Dolly Parton.*

**Q** What's the one word you would choose to describe yourself?

**A** *Anxious.*

**Q** What song do you listen to most?

**A** *"Sick" by Wolf Alice.*

**Q** What's your favorite vehicle?

**A** *A kayak.*

**Q** If you were a character in a movie, who would you be?

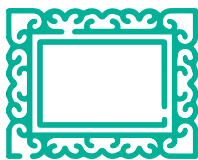
**A** *Ford from "Hitchhiker's Guide to the Galaxy".*



# Event Calendar

EVENT	VENUE	ATTENDANCE	DATES
NLIT Summit - National Laboratories Information Technology	Arch	1,000	4/7-4/11
Eid-ul-Fitr Prayer Service	Arch	2,000	4/10
OSS NA + EOSS 2024 - The Linux Foundation	Summit	2,000	4/14-4/19
Life Science Innovation Northwest 2024	Arch	600	4/16-4/18
Housing Development Consortium Annual Luncheon	Arch	1,000	4/17
Pacific Coast Labor & Employment Law	Arch	175	4/17-4/19
KCBA: GAL Training - King County Bar Association, Guardian ad Litem	Arch	80	4/17-4/19
Planted Expo Seattle	Arch	8,000	4/19-4/21
2024 Spring Endocrine Days	Arch	100	4/19
MRS 2024 Spring Meeting - Materials Research Society	Summit	6,000	4/20-4/26
2024 Affordable Housing Management Convention	Arch	600	4/21-4/24
Magic the Gathering Pro Tour 2024	Arch	500	4/22-4/29
Emerald City Feis	Arch	800	4/26-4/28
Microsoft The Forum for Partners	Summit	700	4/27-5/1
USMA - West Point Spring AIM	Arch	300	4/28
ARVO 2024 Annual Meeting - Association for Research in Vision & Ophthalmology	Arch	10,000	5/1-5/9
Pramilla for Congress Luncheon	Summit	450	5/2-5/3
Commute Seattle Insider Insights	Summit	40	5/2
WSDA 2024 Pacific Northwest Dental Conference	Summit	6,000	5/7-5/11
StolenYouth Not On Our Watch Luncheon	Summit	500	5/7
Solid Ground - 50th Anniversary Gala	Summit	400	5/8
2024 FPA Symposium	Summit	200	5/8-5/9
SIFF 50th Anniversary - Opening Gala VIP Reception	Summit	350	5/9
Friends of Dow Constantine Annual Filing Week Luncheon	Summit	450	5/9-5/10
PSBJ Corporate Citizenship Awards	Summit	450	5/9
Martin Luther King Jr. County Labor Council Reception	Summit	250	5/10

# Art Corner



## Please Sit *Right Here*

Unlike other art installations at the Center, this work wants you to sit on it. Dan Webb's *Right Here* is a glass, wood, and steel sculpture commissioned for installation on Level 4 of Summit. The construction of the piece is a story in itself.

Dan Webb worked on creating the 18' tall installation for over a year and a half. The structure had to be extremely strong, not only to hold the colorful fused glass but also to withstand vibrations.

The carved hand is essentially a box beam, made of two hidden layers of steel welded to the steel layer on the back. Before Dan could begin to carve the bench shape, he spent months gluing down layers of wood while working in an unheated studio in the depths of winter. To continue his work in sub-20 degree temperatures, he made small tents over areas where he was working to heat the glue enough to adhere. The top two layers were carved with both power and hand tools.

The bench has two purposes, it is both an inviting place to sit and the point of attachment from the hand to the structure of the building.

Hand symbology is cross-cultural, with many meanings, but the most straightforward is a nudge to be present, for you are right here.



*Right Here*, a glass, wood, and steel sculpture by Dan Webb, was installed in front of the Elliot Bay room in Summit.



Scan this QR code to go to <https://hub.catalogit.app/11425/folder/eb1b49c0-3c6d-11ee-8ef6-353f9b72fac8> to view a library of art at Seattle Convention Center in Arch and Summit.



# Chair Strike



The SCC team converged on the Summit Ballroom on Wednesday, March 13, for a chair strike.



The team stacked 4,700 chairs in 27 minutes.

# Client Compliments



*Our team has received nothing but positive feedback about the [DevCon] Summit from our attendees who participated in our event last month.*

Daniel Irace (he/his)  
Sr. Program Manager  
ASBX DevCon Team



*I'm writing to thank you for all your help with SAL's fundraiser this year. We left Friday evening feeling excited about such a successful event—and, of course, relieved that it was all over, ha!*

*We have you and the teams at SCC to thank for helping put such a large event together.*

Woogee Bae (she/her)  
Events & Annual Giving Manager  
Seattle Arts & Lectures



Hello Cathy,

*I had a lovely conversation with Tehya about their experience in Seattle for their Regional Conference in February. She had the nicest things to say about you. She shared that you were on top of it and super responsive. This is no surprise, but I wanted to share it with you.*

*I also want to thank you for all your help with the apple table placement. You had great insight that made the experience better for everyone.*

*It was a pleasure to work with you on this group. I look forward to many more!*

*Cheers,*

Haley Follett  
Destination and Convention Services Manager  
Visit Seattle



*I hope this finds your week off to a good start. I'm writing to follow up on some items from NASPA 2024.*

*First, the Encore rigging team was great to work with on the set-up and the strike. Thank you!*

*And Jennifer, it was also great to work with you and the SCC set-up team! Everything went very smoothly for our parts of the conference and I still declare the Seattle Convention Center the easiest convention center to work with in the US!*

*[I] look forward to working at the SCC again soon!*

*Regards,*

Greg Turner  
TSE LIVE  
(720) 537-6508



*Nico was responsive and easy to work with. We appreciate his knowledge of the WIFI system and recommendations for our success.*

Pam Jensen  
Producer/owner  
Seattle Wedding Show



*The staff around the building are so friendly and helpful. Thank you for the work you do, you are appreciated!*

Willow  
Google review

# Thanks!

## Monthly Prize Winners

To: Iris Vazquez

Hats off to the fantastic work and teamwork that defined Sakura-Con 2024. A successful event indeed!

From: **Bek Hassanov** 

To: Jennifer Fahey

Thank you for your support for the Bush fundraiser and for working with some difficult clients. Thank you for helping me make sure everything was running smoothly for the event.

From: **Taryn Okihara** 

To: **Paul Wagner** 

Bringing a safety hazard to our attention. The damaged flooring that you reported quickly could have been a tripping hazard to our staff, guests and crew. Thank you.

From: Cassandra Hohn

To: **Fikre Assefa** 

Big thanks – for pulling into a Starbucks for Wifi and producing more parking validations for Aerospace.

From: Cathy LaVenía

To: Laura Chan

Thank you for running the Momentus report for a grad student's thesis project. We've made a friend.

From: **Loni Syltebo** 

To: Almaz Tesfay

Thank you for always being willing to help in order to finish our custodial routines during Comic-Con.

From: **Januario Campanano** 

To: James Hayes

Responding positively to every request during set-up and strike on SAL event. It was my first show, and it went flawlessly. Thanks!!

From: **Ro Verdeja** 

To: Mercedes Perez

Leadership, problem solving, preparedness, adaptability and a constant positive attitude throughout ComicCon 2024.

From: **Susan Eisele** 

To: Michael Jackson

Thank you for all of your hard work and dedication. You are truly an example to everyone on our team. We are lucky to work with you!

From: **Rafael Coronado** 

To: Kamilia Chadli

Thank you for taking care of an event sign from a previous show in Summit Garage.

From: **Cathy LaVenía** 



# Public Service Loan Forgiveness Program

If you have student loans and work for the Seattle Convention Center, you may qualify for the Public Service Loan Forgiveness (PSLF) Program!

After making a certain number of qualifying payments while working for a qualifying governmental entity, such as SCC, you can have the rest of your loans forgiven. You must register to qualify for loan forgiveness or potentially have your current loans forgiven if you have been working in the public sector and making payments for more than ten years.

Visit <https://studentaid.gov/pslf/> to check if your loans qualify, register for the program, and learn more about student loan forgiveness.

Here are the things you need to get started:

- SCC Tax Employer Identification Number (EIN): 27-3267168
- SCC address may appear to be incorrect; however, the application will accept it.
- Please input the following email address in the application when prompted:  
[melina.bermudez@seattleconventioncenter.com](mailto:melina.bermudez@seattleconventioncenter.com)
- ONLY e-signatures will be accepted, though the application includes the option to use e-signatures or manual signatures.

Please note that SCC Human Resources does not have any additional information regarding this program. If you have questions about eligibility for this federally sponsored program, please contact the PSLF program itself.