

Event Services

Emergency Procedures

Medical Emergencies

If a medical emergency occurs while you are at Seattle Convention Center (SCC), please contact SCC Security Control Office immediately.

To contact SCC Security Control:

- Dial x5127 from any house phone located in the facility
- Dial 206-694-5127 from any phone
- Pick up one of the red phones located in elevator lobbies for automatic connection to SCC Security Control
- Ask any uniformed SCC employee for assistance

SCC requests that guests NOT contact 911 directly when possible.

Contacting SCC Security Control will greatly minimize the response time of emergency response units, in the event that they need to be dispatched to the facility. SCC Security Officers can lead emergency response units directly to the individual in need.

If a medical emergency occurs **OFF** the SCC premises, call 911.

AED Machines

AED machines are placed at various locations throughout the facility. Your SCC Event Manager (EM) can provide you a list of those locations.

Fire Alarms / Evacuation

On occasion, fire alarms will sound during events at SCC. If you are in an affected area at the sound of a fire alarm, please vacate the space to a nearby non-affected area. *Full building evacuations are rare at SCC.* If evacuation is necessary, the decision will be made by SCC supervisors and managers. At that time, a facility-wide announcement will be made and SCC staff will direct all guests to the nearest and safest exit.

First Aid

Depending on the type of event and number of attendees, Emergency Medical Technicians (EMTs) may be onsite during your event. SCC reserves the right to set the final staffing levels and hours required. Please coordinate with your EM directly to find out if EMTs will be staffed during your event.